



# SMART Management Training & Consultancy Introduces

## Customer Care for Customers With Special Needs Programme



**SMART Management** is targeted at hoteliers and conference venues that want to provide great customer service to disabled guests.

Make your Property a Disabled Friendly Hotel, Our Programme offers best practices, tips, and recommendations to engage, connect, and interact with customers with disabilities.

**Hotels** should accommodate all kind of guests, including guests who are differently abled.



**SMART MANAGEMENT**  
Training & Consultancy  
*Think Smart ... Think Management*

**Website: [www.smart-trainingdxb.com](http://www.smart-trainingdxb.com)**

Telephone: +971 4 255 5915

Mobile: +971 50 2274553

Email: [info@smart-trainingdxb.com](mailto:info@smart-trainingdxb.com), [sales@smart-trainingdxb.com](mailto:sales@smart-trainingdxb.com)